

# Mahindra Rise.

## Approved Body Repair Centre

Mahindra & Mahindra South Africa  
hereby certifies that:

### **Star Centre East London**

is authorised to effect Vehicle Body Repairs using approved Mahindra & Mahindra South Africa (MSA) trained personnel, tools, processes, procedures and the application of paint as per the Quality Standard prescribed by Mahindra & Mahindra South Africa (MSA).

In addition, the above Body Repairer undertakes to:

1. Use only Genuine MSA Approved Replacement Parts, purchased through a MSA Authorised Dealer when repairing Mahindra vehicles.
2. After repairs, have Mahindra vehicles inspected by a MSA Dealer Workshop as prescribed by Mahindra South Africa's Policy & Procedures.
3. Employ suitably qualified personnel to meet the standards as defined by Mahindra & Mahindra South Africa from time to time.
4. Ensure participation in all training programs regularly as specified by Mahindra & Mahindra South Africa from time to time.
5. Be a member of an accredited vehicle body repair association (ex: S.A.M.B.R.A; C.R.A.S.A).
6. Take responsibility for the repair/s carried out on the vehicle and ensure customer satisfaction at all times.



Sanjoy Gupta  
CEO  
Mahindra South Africa



Pavan Nair  
Head of After-Sales  
Mahindra South Africa



Regional  
After-Sales Manager  
Mahindra South Africa

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